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YMCA of the Greater Twin Cities

BLOOMINGTON MARKET STUDY JULY 2018

Research conducted by:



Why?

MAJOR RESEARCH QUESTIONS

- ✓ Level of interest in a new Bloomington community center, including a YMCA.
- ✓ City residents familiarity with the YMCA, was well as Bloomington's Creekside Community Center, Jefferson Activity Center, and Kennedy Activity Center.
- ✓ **Identification of key features**, services and programs most desirable.
- ✓ Membership potential of proposed Bloomington facility.
- ✓ Favorability of YMCA partnership with the City of Bloomington, as well as maximum tax increase supported by city residents.
- ✓ **Possible location of the facility**, specifically the survey pinpointed a potential location of West 98th Street and Logan Avenue near Bloomington Civic Plaza.



How?

POPULATION & SAMPLE

- ✓ Residents who lived in and around Bloomington, MN. The following zip codes were included: 55435, 55423, 55438, 55437, 55431, 55420, and 55425.
- ✓ Current members of the nearby Southdale YMCA in this same geographic footprint.

COLLECTION

- ✓ Web & telephone
- ✓ June 5 July 3, 2018

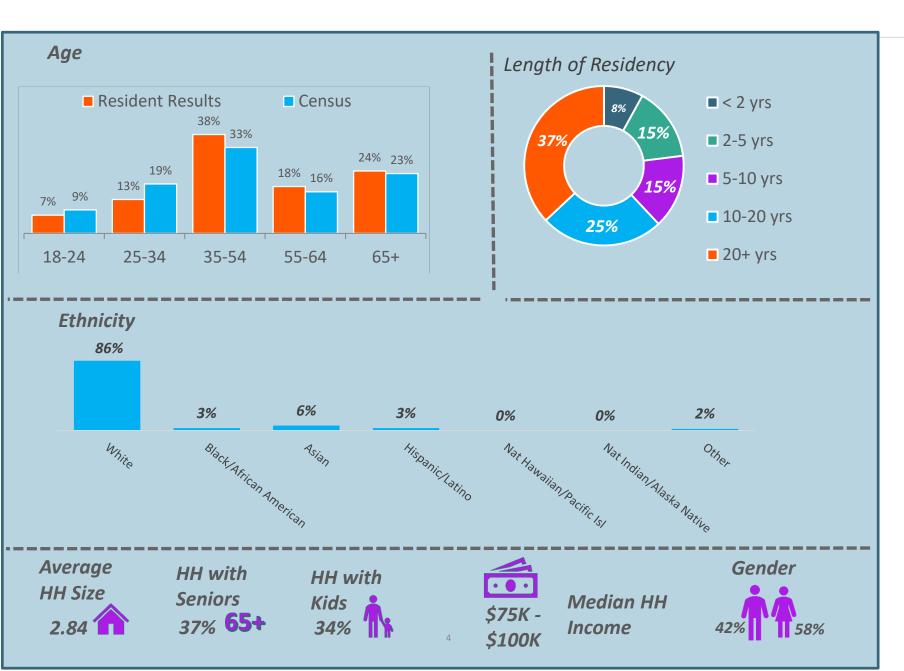
RESULTS

- ✓ 579 total surveys: 303 Residents
 276 Members
- ✓ Results are subject to a margin of error of ±5.65% at a 95% confidence level





Who?





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Detailed Findings: Familiarity

Desired Programming



Familiarity with YMCA and current Bloomington offerings



N = 303

Statistically significant results



Respondents more likely to be familiar with *Creekside* **Community Center** include:



residents living within the city of Bloomington, those HH with older adults, and respondents living in their home 10+ years.



Respondents more likely to be familiar with the YMCA include: families with kids, **18-54** those younger than 55, and households with incomes of \$150K+.





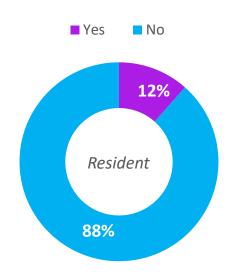


Respondents more likely to be familiar with Jefferson/ **Kennedy Activity Centers** include: those living within the city of Bloomington, respondents with kids, those under age 65, and those living in their home 10+ years.



^{*}Showing percent of respondents who said they were very or somewhat familiar.

Have membership to Kennedy or Jefferson Activity Centers



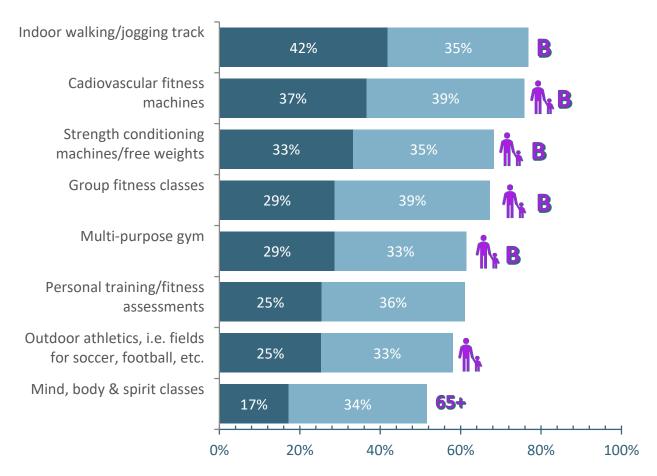
| RESIDENTS: How do you use the Activity Centers N = 22 | N |
|---|----|
| Walk/Jogging Track | 18 |
| Fitness/Weight Room | 14 |
| Open Gym | 11 |
| Batting/Golf Cages | 3 |
| Meeting Room | 2 |

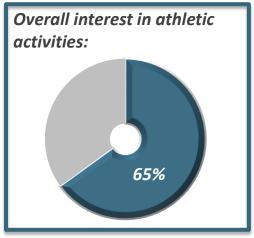
Due to low sample size, reported N's.

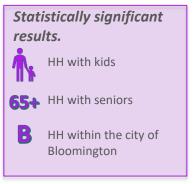


Interest in athletic activities

■ Great deal of interest
■ Some interest

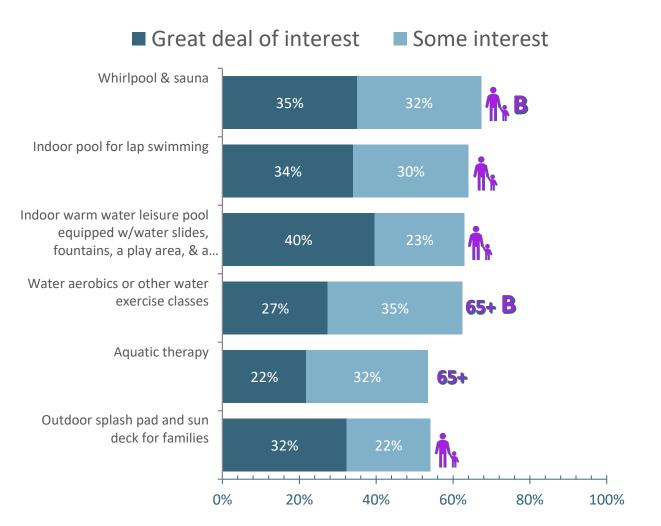


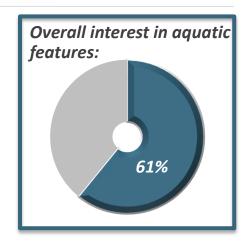


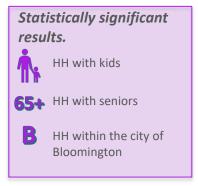




Interest in aquatic features

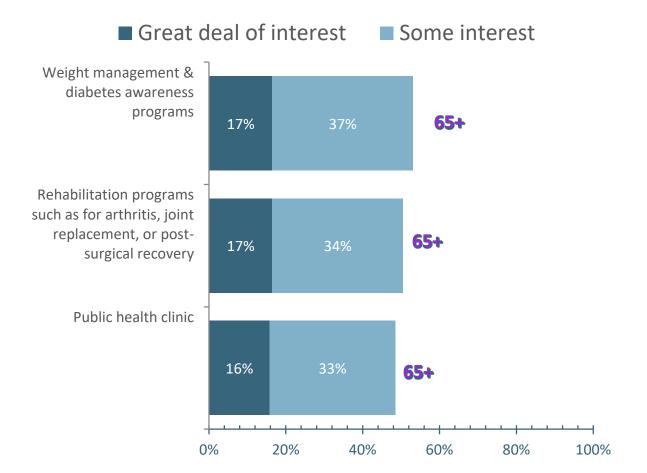


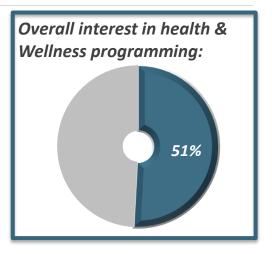


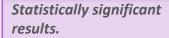




Interest in health & wellness programs



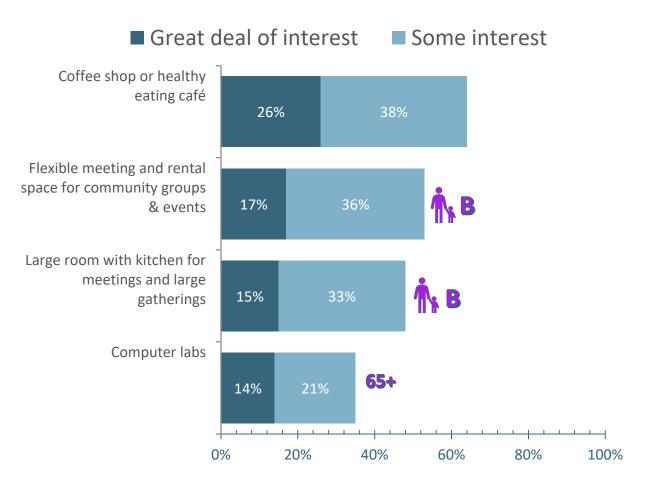


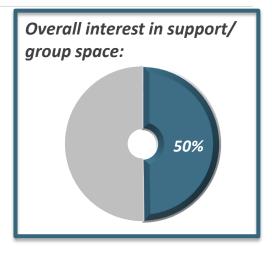


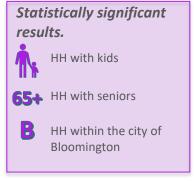
HH with seniors



Interest in support/group spaces

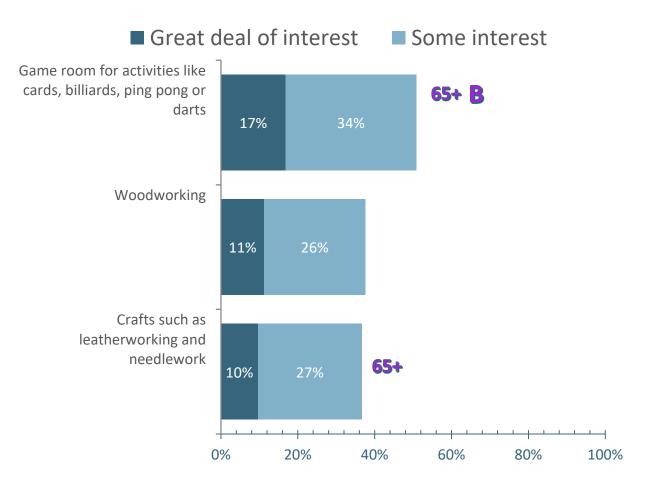


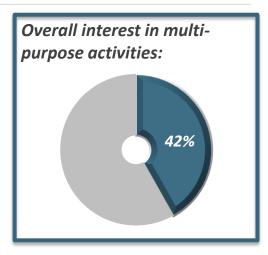






Interest in multi-purpose activities

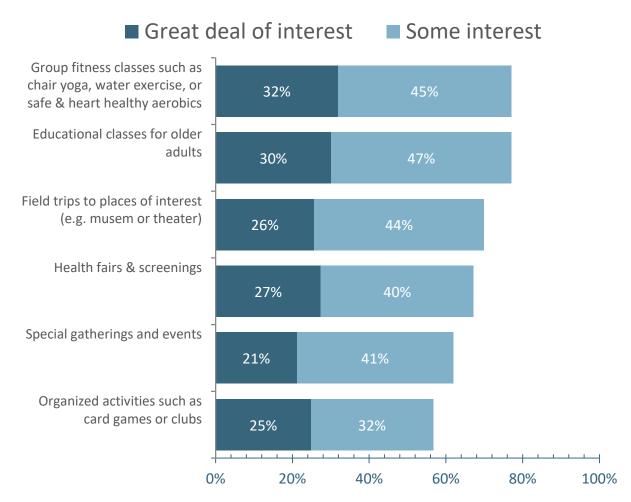


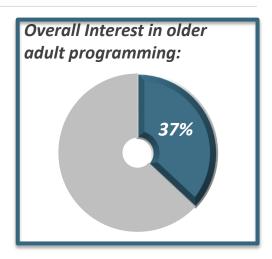






Interest in older adult programming

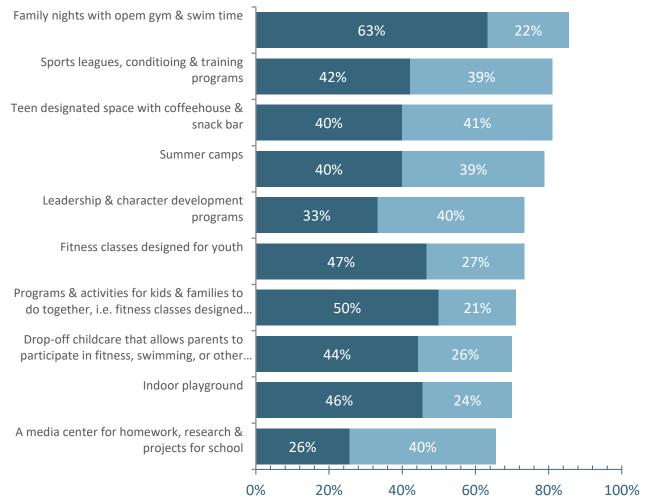


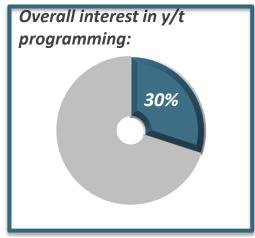




Interest in youth & teen programming

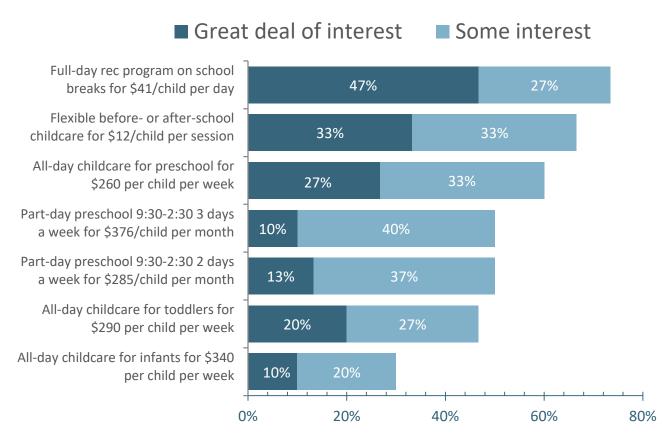


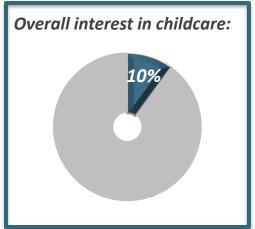






Interest in specific childcare options





Only asked of those with a need for paid childcare outside the home on a regular basis. Be cautious of small sample sizes. Due to small sample size, no significance testing was done. N = 30 Resident





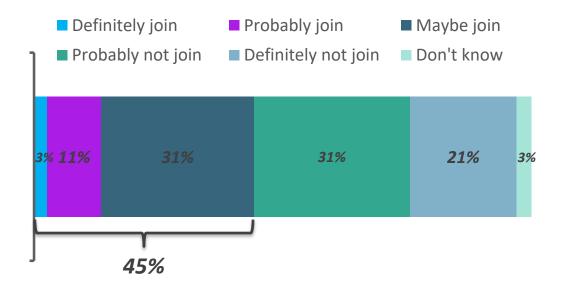
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Detailed Findings: Likelihood of Joining

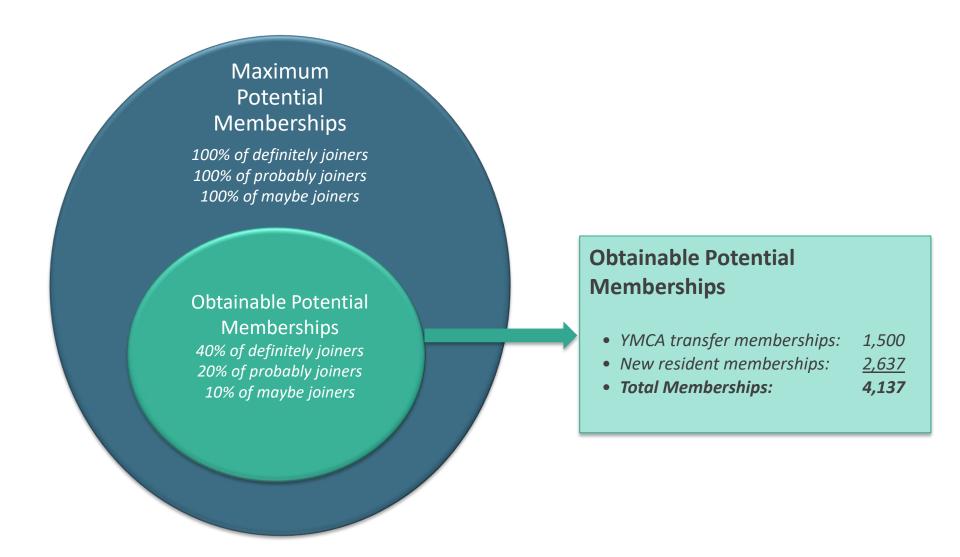
Projected Membership



Likelihood to join proposed facility



Potential Added Membership Based on Likelihood of Joining

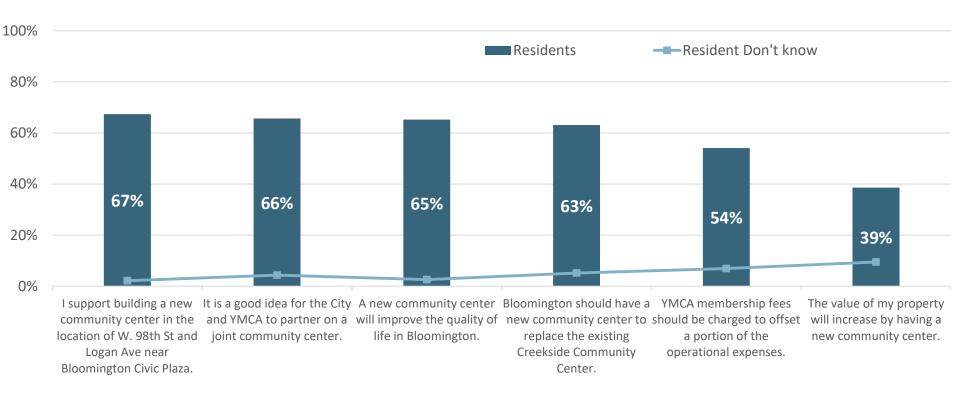




Detailed Findings: Bloomington Resident Support Unmet Community Needs



Agreement levels with community center support statements

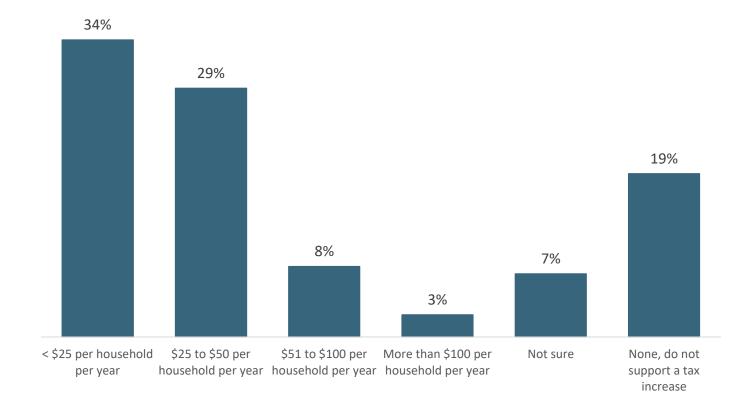


*Showing percentage of 4's and 5's on a 1 to 5 scale with 1 being strongly disagree and 5 being strongly agree.





Maximum reasonable property tax increase

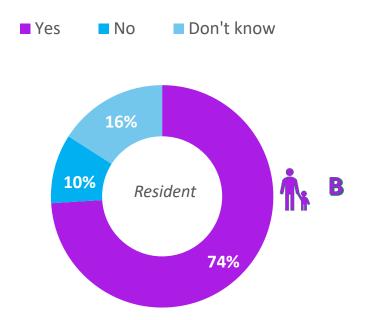




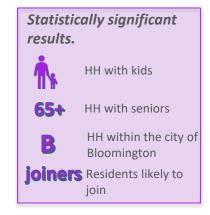
Property tax increase by demographic

| | < \$25 per household | \$25 to \$50 per household | \$51 or more | None, do not support a tax increase |
|--|-------------------------|-------------------------------|--------------|--|
| Lived at residence <2 yrs *same size less than 50. | 49% | 18% | 9% | 12% |
| Lived at residence 2 – 9 <u>vrs</u> | 19% 👃 | 29% | 17% | 18% |
| Lived at residence 10+ <u>yrs</u> | 31% | 28% | 12% | 17% |
| Children <18 in HH | 26% | 33% | 18% | 11% |
| No children in HH | 31% | 25% | 10% | 19% |
| Older adult 65+ in HH | 29% | 25% | 13% | 19% |
| No older adult 65+ in HH | 29% | 31% | 13% | 15% |
| Age 18 to 34 | 32% | 36% | 5% | 13 % |
| Age 35 to 54 | 27% | 30% | 18% | 11% |
| Age 55 to 64 | 33% | 23% | 12% | 23% |
| Age 65+ | 29% | 25% | 11% | 21% |

Would you like to see the YMCA become part of your community?



| RESIDENTS: One community need not being met in Bloomington | % | • |
|--|-----|------------------|
| Water/aquatics facilities | 28% | B joiners |
| Senior programming | 17% | 65+ |
| Youth programming | 17% | ^ |
| Others | 10% | |
| NONE/NO NEEDS | 28% | |







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WRAP-UP



Conclusions

DOES THE PROPOSED BLOOMINGTON FACILITY HAVE SUPPORT?

Two-thirds of respondents agreed (63% - 67%):

- ✓ New community center would improve quality of life in Bloomington
- ✓ Good idea for YMCA and City to partner
- ✓ Supported the proposed location
- ✓ Bloomington should have a new community center to replace Creekside

63% supported an annual property tax increase of \$50 or less



Conclusions

WHAT PROGRAMMING SHOULD THE FACILITY INCLUDE?

General programming with greatest interest:

- ✓ Indoor track
- ✓ Cardiovascular machines
- ✓ Strength conditioning machines
- ✓ Group fitness classes

- ✓ Whirlpool & sauna
- ✓ Indoor lap pool
- ✓ Coffee shop/café
- ✓ Indoor leisure pool
- ✓ Water aerobics

Youth/teen programming with greatest interest:

- ✓ Family nights
- ✓ Sports leagues
- ✓ Teen space
- ✓ Summer camps

Older adult programming with greatest interest:

- ✓ Group fitness
- ✓ Educational classes

Themed groupings with greatest interest:

- ✓ Athletic activities
- ✓ Aquatic features

28% said water/aquatic facilities was ONE community need not currently met in Bloomington



Conclusions

WHO WOULD JOIN?

45% of residents overall. The following are most likely:

- ✓ Residents living within the city of Bloomington
- ✓ Households with kids
- ✓ Households with 4 to 5 members

Projected membership is around 4000 units

